

## **Newton Grange - Terms and Conditions**

### **Cancellations**

Deposits are non-refundable unless we are able to re-let the accommodation, and then will be refunded less an administration charge of £10 per room.

### **Payment**

We accept cash and cheques only.

### **Smoking**

Newton Grange Bed and Breakfast and Holiday Cottages are non-smoking premises.

### **Pets**

No pets are allowed except for guide dogs.

### **Arrival & Departure**

Guests are welcomed to Newton Grange usually in the afternoon, at a mutually agreeable time to be agreed with the owners in advance. If Guests are running late on the day they are asked to telephone us well in advance. We also ask that guests let us know about an hour before they are due to arrive. Guests are requested to vacate their rooms by 10.30am on day of departure.

Guests may arrive at the Holiday Cottages any time after 2pm and are requested to vacate the cottage by 10am on day of departure.

### **Payment**

To help us facilitate your easy and quick departure at our busiest time in the mornings, we ask for payment on your arrival of the balance outstanding.